

Rock T. Eggen Violins, Inc.

Return Policy

Items purchased in our showroom may be returned for store credit within 30 DAYS of purchase. We do not refund purchases. All returns must be approved by the owner and are subject to a 20% restocking fee. All sale and consignment items are considered a final sale, and are non-returnable and non-refundable. Items that have been restored, customized, damaged or altered in any way are non-returnable and non-refundable.

If you are unsure about your selections we encourage you to take items "On Approval." Items taken on approval may remain in the client's possession for 7 days. Should the item not be returned at the end of 7 days, the client's credit card will automatically be charged in full for the item and standard return policies applied.